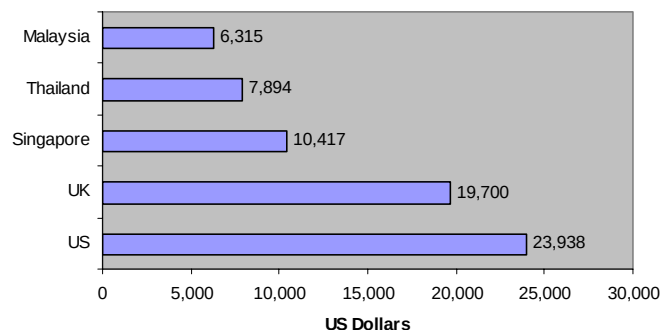


Malaysia's Strengths

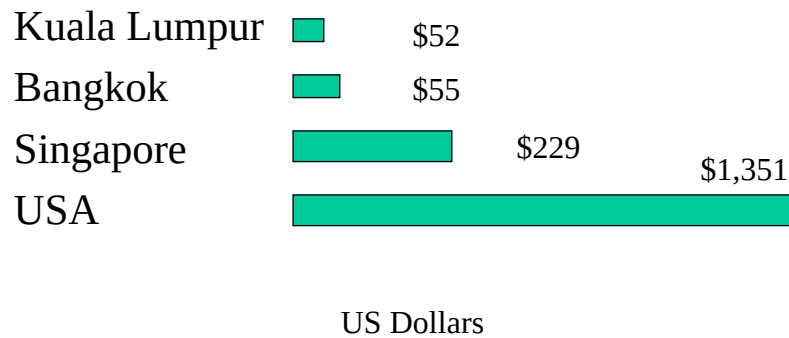
- All medical staff are English speaking
- A harmonious, plural society practising a variety of religions (for example, muslim "halal" food can be easily found)
- Favourable exchange rates (one Ringgit Malaysia is equivalent to approx. USD 0.26, Sterling Pound 0.18, Indonesian Rupiah 2700, Saudi Riyal 0.96, Brunei dollar 0.47, Singapore dollar 0.47)
- Affordable hospitalisation costs. An uncomplicated CABG would cost in the region of US\$6,000-7,000
- Highly-trained medical specialists, most with recognised post-graduate qualifications from the UK, Australia and the USA
- Multi-ethnic, multi-lingual support staff from various religious denominations, e.g. Islam, Christianity, Buddhism, Hinduism, etc.
- Accessibility to major international airports. There are 224 hospitals in the private sector located nationwide
- Comprehensive network of hospitals and clinics. 88.5% of the population are within 5 km of a public health clinic or private practitioner.

Cost Comparison for Coronary By-Pass Graft Surgery, 2001

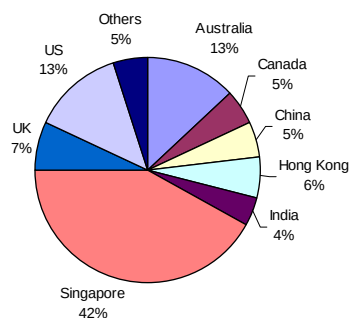


Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002
Note : US CABG cost from Cost-effectiveness of Minimally Invasive Cardiac Operations, Victor A. Ferraris, MD, PhD, Suellan P. Ferraris PhD,
www.hsforum.com

Cost Comparison Single Private Room/Night 2002

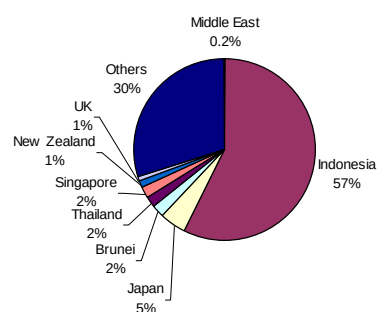


Foreign Exchange Outflow for Health Services by Country of Destination, 2001



Source: Bank Negara Cash Balance-of-Payment (BOP) System

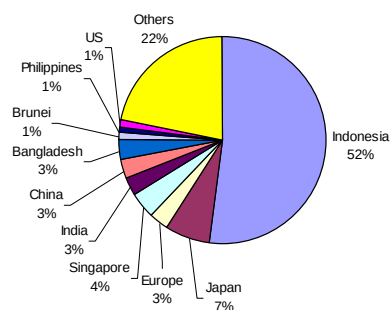
Foreign Patient Admission by Country of Origin, 2001



Source: MTEN-Andersen Hospital Performance Survey 2002

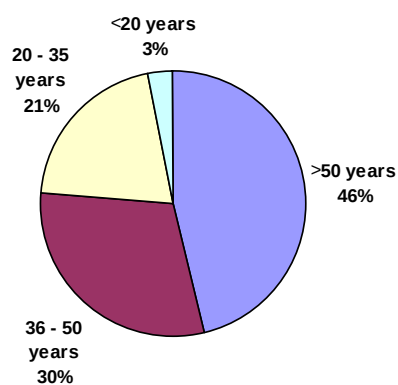
Note : Based on statistics from 19 hospitals

Foreign Patient Admission by Country of Origin, 2001 (APHM)



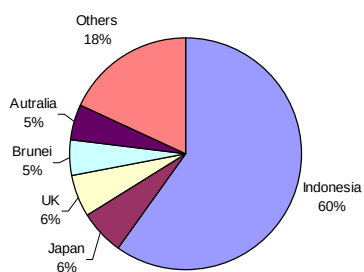
Source: APHM database on health tourism

Foreign Patients by Age Group, 2002



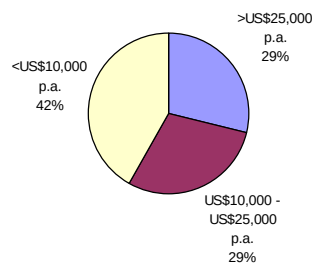
Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002

Foreign Patients by Country of Origin, 2002



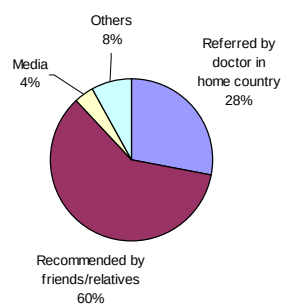
Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002

Foreign Patients by Income Level, 2002



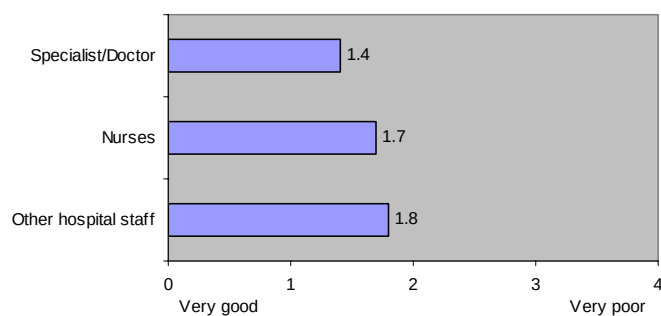
Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002

How a Particular Hospital was Identified



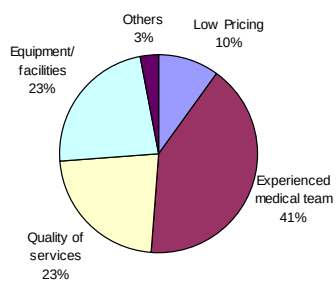
Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002

Quality of Services Provided by Health Personnel



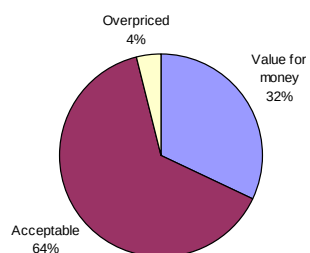
Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002

Major Strengths of the Hospital Surveyed



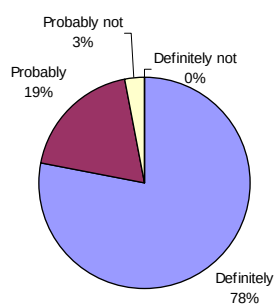
Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002

Pricing of Health Services



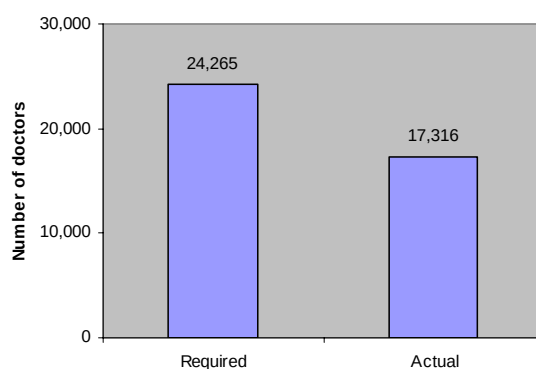
Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002

Recommendation of Hospitals



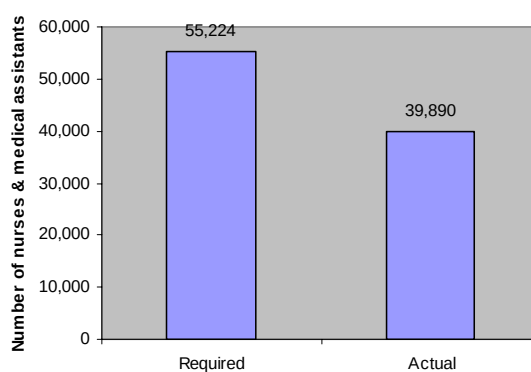
Source: MTEN-Andersen Foreign Patient Satisfaction Survey 2002

Actual vs. Required Number of Doctors in Public & Private Sectors, 2001



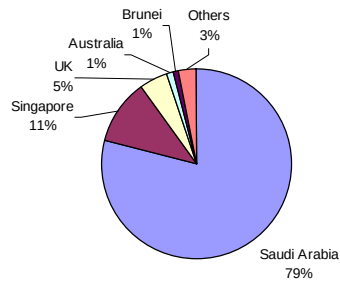
Source: MOH 2002

Actual vs. Required Number of Nurses and Medical Assistants in Public & Private Sectors, 2001



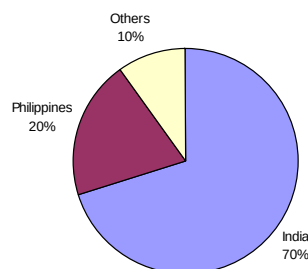
Source: Eighth Malaysia Plan, 2001-2005

Destination of Local Nurses Leaving Malaysia, 2001



Source: Lembaga Jururawat Malaysia, June 2002

Country of Origin of Foreign Nurses in Malaysia, 2001



Source: Lembaga Jururawat Malaysia, March 2002